

# RIPPLE CENTRE AVENUE EVALUATION FORM

We really value your feedback and in order for us to continue providing a good quality service we would welcome your comments and feedback. These will assist us in improving our services and addressing any problems you may have experienced.

Please complete this short evaluation form and return by email to [mala.alina@bdcvs.org.uk](mailto:mala.alina@bdcvs.org.uk)

If you require further information please contact us on 020 8532 7300

1. Hirer's Name: \_\_\_\_\_ 2. Date of event: \_\_\_\_\_

3. How did you hear about the Ripple Centre? \_\_\_\_\_

Please rate the:

4. Friendliness and helpfulness of staff during your event?

Excellent  Good  Average  Improvement needed  n/a

5. Before and after care of the bookings administration team?

Excellent  Good  Average  Improvement needed  n/a

6. Standard of the room(s) and set up provided?

Excellent  Good  Average  Improvement needed  n/a

7. Audio and visual services provided?

Excellent  Good  Average  Improvement needed  n/a

8. How did you find the overall cleanliness and appearance of the venue and rooms?

Excellent  Good  Average  Improvement needed  n/a

9. Did the food and drink requirements arranged by us meet your requirements?

Excellent  Good  Average  Improvement needed  n/a

10. Would you use the Ripple Centre again? Yes  No  Don't know

11. Would you recommend the Ripple Centre? Yes  No  Don't know

12. Please use this space for any further comments or suggestions

13. We would be grateful if you would provide us with a brief testimonial that we may use in our marketing?

**Thank you for taking the time to complete and return this form**